

NPI Resource Sheet

The following table illustrates popular subjects of questions received by CMS and the resources available to help answer these questions.

Do you have questions on:

Topic	Resource	URL/Contact Info
The NPI Application	The NPI Enumerator can answer questions such as: <ul data-bbox="514 690 745 1351" style="list-style-type: none">• Application status• Forgotten/lost NPI• Lost NPI Notification letter• Trouble accessing NPPES• Forgotten password/user ID• Need to request a paper application• Need	1-800-465-3203; learn more on how to apply at http://www.cms.hhs.gov/NationalProvIdentStand/03_apply.asp

	clarification on information that is to be supplied in the NPI application	
Subparts	Health plans are only allowed to furnish guidance on the matter of subparts; providers cannot be told how to enumerate. Visit Medicare's "Expectations on Determination of Subparts"	http://www.cms.hhs.gov/NationalProvIdentStand/Downloads/Medsubparts01252006.pdf
Data Dissemination (UPIN registry, crosswalk, etc.)	CMS is working on the Data Dissemination process. Once finalized, this information will be published in the Federal Registrar.	CMS cannot answer any questions on this topic at this time.
Medicare Implementation	Medicare, as a health plan, has its specific rules and guidance on how it will implement the NPI.	http://www.cms.hhs.gov/NationalProvIdentStand/06_implementation.asp

Electronic File Interchange (EFI) – a.k.a. bulk enumeration	Learn everything you need to know about EFI – from what it is to how to use the system	http://www.cms.hhs.gov/NationalProvIdentStand/07_efi.asp
General NPI Information	We have a variety of articles, Fact Sheets and Tip Sheets that explore both general and specific NPI information	http://www.cms.hhs.gov/NationalProvIdentStand/04_education.asp
What’s New with NPI?	Stay up-to-date with the latest information released by CMS. Information is categorized by month.	http://www.cms.hhs.gov/NationalProvIdentStand/02_WhatsNew.asp

Still Have Questions?

Providers should remember to review the growing list of FAQs on the CMS website should they still have a question that cannot be answered by the resources provided above. You can view a listing of all NPI-related FAQs at http://questions.cms.hhs.gov/cgi-bin/cmshhs.cfg/php/enduser/std_alp.php?p_sid=Qjr3YRYh&p_lva=&p_li=&p_page=1&p_cv=&p_pv=&p_prods=0&p_cats=&p_hidden_prods=&prod_lv11=0&p_search_text=NPI&p_new_search=1&p_search_type=answers.search_nl on the CMS website.